

# Leah Mason

Fayetteville, AR  
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## PROFILE

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Industrial Engineering sophomore with strong analytical skills, hands-on experience in fast-paced operational environments, and a growing foundation in programming, data analysis, and process improvement. Seeking a summer internship to apply engineering principles, improve workflow efficiency, and contribute to operational excellence in a dynamic organization.

## SKILLS

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**Programming:** C++, Java, Python

**Tools & Software:** AutoCAD, Inventor, MATLAB, Power BI, Excel, Word, PowerPoint

**Industrial Engineering:** process improvement, workflow optimization, inventory management, data analysis

**Soft Skills:** teamwork, communication, leadership, customer service

## EDUCATION

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**Bachelor of Science in Industrial Engineering**

Expected May 2028

University of Arkansas, Fayetteville, AR | GPA 3.0

Relevant Coursework: Computing I & II, Statistics,  
Facility Logistics, Operations Research

**Lone Star College, The Woodlands, TX | GPA 3.0**

Fall 2023 – Spring 2025

Completed 63 credit hours toward Industrial Engineering prior to transferring.

Relevant Coursework: Engineering Economic Analysis,  
Programming for Engineers, Engineering Graphics

## CAMPUS INVOLVEMENT

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- Institute of Industrial and Systems Engineers (IISE) Fall 2025 - Present
- Society of Women Engineers Fall 2025 - Present
- Society of Sustainable Engineers Fall 2025 - Present

## WORK EXPERIENCE

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**Server, Benihana, The Woodlands TX**

May 2022 - April 2023

- Delivered high-quality service in a fast-paced environment, consistently managing 6–10 tables while maintaining accuracy and efficiency.
- Collaborated with a team of 20+ staff to streamline operations during peak hours.
- Resolved customer issues quickly and professionally, contributing to repeat business and positive guest experiences.

**Team Lead, Raising Cane's, The Woodlands, TX**

April 2021- February 2022

- Trained 15+ new employees on procedures, improving onboarding consistency and team performance.
- Assisted with shift coordination and task assignments to maintain smooth operations during high-volume periods.
- Recognized twice as Employee of the Month for leadership and reliability.

## VOLUNTEER EXPERIENCE

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**Beautiful Lives Boutique – Fayetteville, AR**

Oct. 2025 – Present

- Sorted, tagged, and processed incoming donations to support efficient retail operations.
- Reorganized the stockroom layout to reduce congestion and improve volunteer workflow
- Streamlined back-of-house processes, reducing time spent locating and staging inventory.

**Northwest Arkansas Food Bank**

June 2024 – Present

- Organized and maintained inventory for high-volume food distribution operations.
- Collaborated with volunteers to prepare and package food for community events.
- Assisted in setting up nonprofit events, ensuring organized preparation.